



Congratulations on purchasing your Water Feature!

Preparing the Site for your Water Feature

The preparation of the site for your water feature is extremely important. Site preparation is your responsibility whether we are installing the feature or you are doing it yourself. We do not do site preparation.

Your water feature needs to be installed directly onto a flat, level and even surface which fully supports the complete base area of the water feature. There must be no stones or raised parts where the feature is being placed. Failure to do so may result in the base cracking. Wooden decking is not recommended as a base because the movement of the wooden slates can result in an uneven surfaces and the possibility of cracking.

If installing in the garden, a cement pad is best. However, most water features can be installed directly into the garden bed as long as the ground is hard packed, level and cleared of stones and debris.

If have any further questions regarding these points please do not hesitate to ask one of our staff.

Transporting and Installing your Water Feature

When transporting to site, please secure all loads. Make sure all items are placed on a flat surface and with even distribution of weight.

We recommend that if your water feature is crated that you leave it crated until you have it next to where you wish to place it. This not only protects the water feature while you move it but makes it easier for you by giving you better hand holds.

Failure to have an adequately prepared site or inappropriate transporting of your feature will make the warranty null and void.

If have any further questions regarding these points please do not hesitate to ask one of our staff.

Please see our Term and Conditions on pamphlet for information on our delivery and delivery/installation services. .

Serenity Water Gardens
220 North East Rd
Klemzig SA 5087

08 7225 0331
Open 7 Days
10 am to 6 pm